

Access Statement for The Old Forge Bed and Breakfast, Knockin

Introduction

A warm and friendly atmosphere greets guests to The Old Forge Bed and Breakfast, Knockin, which is run by Wendy and Colin Pearce.

The accommodation offers two twin-bedded rooms, both with en-suite and a third, double/family room, also with en-suite

We pride ourselves on our full English breakfast using local produce. There is a menu available for guests to choose their own breakfast ingredients particularly if they don't want the full English. When booking, guests will be asked if they have a special dietary requirement, if so, all efforts will be taken to accommodate their needs.

Each room is centrally heated and double glazed with flat-screen TV incorporating built-in Freeview and DVD which can also be used for radio and CDs. Also in each room there is tea and coffee making facilities with biscuits, hairdryer, radio alarm clock, complementary 25cl red and white wine, hand and bath towels and a torch. Wi-Fi is available (free of charge) in all rooms and reception areas.

There is a separate sitting room which is very cosy with large screen TV, some Freeview Channels and a log-burning stove.

Use of the garden is encouraged with a private patio area for guests who can view the newly-found well which has been restored after being found when the garden was recently landscaped.

Pre-Arrival

- Book via telephone (01691 682024) or (07828 663615), or e-mail at enquiries@oldforgeknockin.co.uk. We now have credit/debit card facilities if guests wish to pay their deposit in this way.
- Visit our website at: www.oldforgeknockin.co.uk
- Access statements can be found in all rooms as well as in reception
- The local bus is literally across the road from the front of the house. The buses run hourly, alternately to Oswestry and Shrewsbury and times can be given upon request
- The nearest railway stations are at Gobowen and Shrewsbury. There is ample free parking at Gobowen Railway Station
- Oswestry is about six miles away while Shrewsbury is some 15 miles away
- The nearest Shop-Mobility Centres are at Oswestry, Shrewsbury and Telford (some 30 miles away)
- There are several RADAR key operated accessible toilets in Oswestry
- The nearest Taxi service from Knockin is at Llanymynech, some four miles away. There are several taxi firms in Oswestry
- We do not accept pets, however, should someone with a disability rely on their dog, then this rule would be waived.
- For guests who are allergy sufferers, we will ensure there are pet-free and non-smoking bedrooms (all the house is non-smoking) and offer to remove flowers and pot pourri if desired

Arrival & Car Parking Facilities

- There are four tarmaced car parking spaces at the front of the house which is literally on the premises.
- Assistance will always be offered to guests with any form of baggage.
- The distance from the car park to the house, depending on where guests park, is no more than 10 metres away
- At the front of the house there is a thermal imaging light as well as a light which is operated from the house
- There is one step over the doorframe into the house. The door is particularly wide
- The surface from the car-park to the house is flat

Main Entrance, Reception

- There is a rear entrance to the house but there is no reason for this to be used as the best way into the house is via the front entrance
- A front door key is available upon request
- There is a table and two chairs for guests in the reception area should they wish to view the many leaflets that are on show. Guests can also take tea or coffee in this area if they wish
- The entrance to the house is adequately lit at all times with doormats both inside and outside of the main door
- Guests can come and go as they please, with consideration to other guests, should they arrive back late
- There is a reception desk with numerous leaflets and compulsory registration cards
- There is one step leading to the ground floor bedroom and a ten-step stairway to the first floor bedrooms
- Water bowls will be provided for service dogs. There are plenty of walks in the village for service dogs
- The reception area is wide with double patio doors at the rear leading to the garden which guests are encouraged to use

Public Areas - Hall, Stairs, Landing, Corridors etc

- There are no lifts or escalators in the house
- There are no public telephones but guests may use the landline phone from the house if it's important
- During the day there is a lot of natural light in the reception hall owing to the glass roof
- A light will always be left on during the night for guests personal safety. Torches are also provided in the rooms

Public Areas - Sitting room, lounges, lobbies etc

- The reception hall is tiled and the stairway and bedrooms are carpeted. One en-suite is tiled and the others are carpeted

Public WCs

- Knockin, being in a village, does not have public toilets

Restaurant/Dining Room, Bar & Bar area, Take Away & Cafe

- The dining room is of natural light
- There are three tables in the dining room, one can accommodate six guests, one can accommodate four guests and one can accommodate two guests
- Smoking is not permitted in the dining room or any other part of the house. However, if guests want to smoke, they can go either to the front or rear of the house
- From the reception hall, there is one step leading down to the dining room

Laundry

- We do not offer a laundry service

Shop

- We do not offer shop facilities. However, there is a local convenience store some 200 metres away (The Knockin Shop)

Treatment room/s

- We do not offer treatment rooms

Leisure Facilities

- We do not offer leisure facilities

Outdoor Facilities

- We do not offer outdoor facilities

Conference & Meeting Rooms, Banqueting

- We do not offer conference and meeting rooms or banqueting facilities

Clubs & Entertainment

- We do not offer clubs and entertainment facilities

Bedrooms & Sleeping Areas

- There are no bedrooms available for wheelchair users
- There are digitally operated smoke alarms in each room with no flashing lights or vibrating pads connected and in other areas of the house
- We will alert guests if we hear an alarm sounding and guide them out of the building
- There are TVs with Teletext and remote controls in each room
- The doors to each bedroom are of normal width
- There are carpets in each room.
- Each room has its own light switch to control the main lighting, there are also two bedside lights in each room which are dimmer and can be moved for reading purposes
- Two rooms are twin-bedded divans and one room, the double/family is also divan with the exception of the bed/settee. One bedroom is predominantly cream bedding with maroon carpets. The other rooms are predominantly yellow with maroon carpets
- Kettles are provided in each room (cordless) with markers indicating if they are full
- One room is one-step up from the reception hall, the others are ten-steps up the stairway
- Special diets can be catered for subject to prior notice when booking
- Guests with allergies may inform us prior to arrival and every care will be taken to accommodate their needs
- No dogs are allowed unless they are service dogs

Bathroom, Shower-room & WC [En-suite or Shared]

- The en-suites are of a comfortable size throughout. There are no raised toilets or raised wash-hand basins, etc.

Self-Catering Kitchen

- A self-catering kitchen is not provided

Caravans, Holiday Homes & Twin Units

- Not applicable

Touring Facilities (Holiday Parks)

- Not applicable

Boats - Narrow Boat, Cruiser & Hotel Boat

- Not applicable

Attractions (Displays, exhibits, rides etc.)

- Not applicable

Grounds and Gardens

- Not applicable

Additional Information

- In case of evacuation, lights will remain on during the night
- We will ensure that everyone is woken should we hear an alarm sounding
- We will incorporate a simple to follow instruction in the rooms in case of fire. In the instruction, we will inform people of where to find a key should they want to vacate the premises in an emergency
- There are two exits in the main hall, one to the front of the house and one to the back of the house
- Only service dogs will be allowed on the premises
- There is a strict no-smoking policy
- Guests will be encouraged to consider other guests when playing music or watching TV late at night
- Fresh milk and packed lunches available upon request

Address:

The Old Forge
Knockin
Oswestry
Shropshire
SY10 8HQ

Telephone: 01691 682024

Mobile: 07828 663615

Email: enquiries@oldforgeknockin.co.uk

Website: www.oldforgeknockin.co.uk

Emergency numbers:

Local Doctor: Knockin Medical Centre, Kinnerley Road, Knockin, Oswestry SY10 8HL. Telephone: 01691 682203

Dentists, NHS, Emergency: Oswestry Dental and Health Centre, Victoria Road, Oswestry SY11 2PQ. Telephone: 01691 663410

Shrewsbury Dental, 71 Castle Foregate, Shrewsbury SY1 2EJ. Telephone: 01743 341898

Shropdoc Emergency Dental (for out of hours) 0845 1309642

Local Hospitals:

Accident and Emergency - 24 Hours

Royal Shrewsbury Hospital, Mytton Oak Road, Shrewsbury SY3 8XQ. Telephone: 01743 261000

Minor Injuries Clinic (Nursing service only)

Robert Jones and Agnes Hunt Orthopaedic Hospital, Gobowen, Oswestry SY10 7AG. Telephone: 01691 404000

Please note: Opening Hours: 8.30 until 18.00 Monday to Friday and 8.30 until 13.00 Saturday, Sunday and Bank Holidays

Local equipment hire companies:

Oswestry Community Action

Qube

Queens Building

Oswald Road

Oswestry

Shropshire

SY11 1RB

Office: 01691 656882

Fax: 01691 680862

E-mail: e.hindmarch@qube-oca.org.uk

Local public transport numbers:

Gobowen Railway Station - maps.google.co.uk

Gobowen, Gobowen Station Oswestry Shropshire, SY11 3JS -
0845 606 1660

Bryn Melyn Buses (local) 0844 800 4411

Local accessible taxi numbers:

Haydn's Taxi, Llanymynech - 07580822335

Oswestry Cabs - 01691 661663

Berwyn Cars, Gobowen - 01691 652000

KNM, Kinnerley - 01743 741193

Prestige Taxis, Oswestry - 01691 671163

Local Restaurants/Pubs:

The Bradford Arms Pub (next door to us). Telephone: 01691 682358

Sky 7 Chinese Restaurant and Take-Away
The Nesscliffe Hotel, Nesscliffe, Shrewsbury, Shropshire SY4 1DB - Telephone: 01743 741698

The Old Three Pigeons, Nesscliffe. Tel: 01743 741 279. SY4 1DB

The Black Horse Pub, Maesbrook, Oswestry, Shropshire SY10 8QG - 01691 682472

Future Plans

- To keep enhancing what we already offer

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 016916 82024 or email enquiries@oldforgeknockin.co.uk